2014 ANNUAL REPORT 2014

OF THE

FORBES LIBRARY

CITY OF NORTHAMPTON, MASSACHUSETTS

FOR THE

YEAR ENDING DECEMBER 31, 2014
The Board of Trustees and Its Officers
December 31, 2014

Russell W. Carrier, President
Scott Morin, Treasurer
Peter N. Rowe, Vice President
Elizabeth Barone Scheirer, Secretary
Bonnie M. Burnham
Marjorie R. Hess
Joseph A. Twarog

FORBES LIBRARY
TRUSTEES BY APPOINTMENT OF THE PROBATE

George W. Hubbard
Apr. 1881 - Apr. 1888
Oscar Edwards
Apr. 1881 - Oct. 1894
William M. Gaylord
Jun. 1881 - Oct. 1894

TRUSTEES BY ELECTION

George W. Hubbard
May 1884 – May 1887
Oscar Edwards
May 1884 – May 1886
William M. Gaylord
May 1888 – Oct. 1894
Christopher Clarke
May 1886 – May 1889
John L. Otis
May 1887 – May 1890
Oscar Edwards
May 1889 – May 1895
Arthur G. Hill
May 1890 – May 1893
George H. Ray
May 1893 – Nov. 1903
Arthur Watson
Dec. 1893 – Aug. 1922
James R. Trumbull
May 1895 – May 1898
Haynes H. Chilson
May 1898 – Dec. 1935
Samuel W. Lee
May 1905 – June 1924
Henry P. Field
Dec. 1922 – Sept. 1937
Anna Gertrude Brewster
Dec. 1924 – Dec. 1957
Homer C. Bliss
Jan. 1936 – Dec. 1939
Walter L. Stevens
Frederick W. Plummer
Jan. 1940 – May 1945
John E. Boland
Jan. 1946 – Oct. 1950
Richard C. Garvey
John M. Buteau
John F. Murphy, Jr.
Kenneth G. Olson
Robert M. Moriarty
Judith A. Hubley
Katherine M. Finn
Russell W. Carrier
Jan. 1982 –
Keirnan J. Murphy
Janet M. Hemminger
Alison Lockwood Jan. 1996 – Apr. 2004
Bonnie M. Burnham Jan. 2005 –
Peter N. Rowe Jan. 2005 –
Marjorie R. Hess Jan. 2010 –
Joseph A. Twarog Jan 2012 --

SECRETARIES
Samuel W. Lee 1894-1905
Charles H. Chase 1905-1938
Walter E. Denny 1938-1939
Joseph Warner, Jr. 1939-1947
Dwight W. Lee 1947-1961
Lawrence E. Kelley 1962-1965
James K. McDonald 1966-1985
Norma Roche 1985-2004
Elizabeth Barone Sheirer 2005 -

TREASURERS
Frederic A. Macomber 1894-1920
Ralph E. Boynton 1920-1922
Edwin K. Abbott 1922-1929
Robert J. Miller 1930-1965
Lawrence E. Kelley 1966-1984
Edward A. Morin 1980-2000
Scott Morin 2001-

LIBRARY DIRECTORS
Charles A. Cutter 1894-1903
William P. Cutter 1904-1911
Joseph L. Harrison 1912-1950
Lawrence E. Wikander 1950-1958
Oliver R. Hayes 1968-1973
James F. Hazel 1974-1977
Stanley Greenberg 1977-1978
Blaise Bisaillon 1979-2004
Janet Moulding 2004-
2014 Staff

FULL TIME
Janet Moulding Director
Lisa Downing Assistant Director
Jennie Lamour Administrative Assistant
Paula Elliott Head of Technical Services
Faith Kaufmann Information Services/Head of Arts & Music
Judith McGowan Head of Children's Department
Molly Moss Information Services/Head of Reference
Elizabeth Maguire InterLibrary Loan Librarian
Brian Tabor Circulation Supervisor
Christopher Teghtsoonian Circulation
Kathryn Mizula Technical Services
Dylan Gaffney Information Services/ILL
Jason Mazzotta Information Services/Tech Services
Jason Petcen Library Technician/Projects Manager
Jason Myers Maintenance Supervisor

PART-TIME
Nicole Daviau Childrens
Ryan Duffy InterLibrary Loan
Lynn Gingras Childrens
Frank Heston Outreach
Benjamin Kalish Information Services
Brian Marchese Technical Services
Bridget Mientka Childrens
Julie Bartlett Nelson Archivist
Susan Schaeffer Circulation
Steven Stover Circulation
Ellen Sulzyci Childrens
Lillian Sundell-Thomas Information Services
Martha Thorne Periodicals/Technical Services
Mark Toczydlowski Custodial

INTERMITTENT
PART-TIME
Elise Bernier Feeley Local History Librarian
Anna Carlacci-Grettenberg Circulation
James Carroll Local History
Jillian Emmons Information Services/Circulation
Portia Henle Technical Services
Dan Jarvis Circulation
Sandy Jodrie Circulation
Sara Kanig Children's
Sarah Karol  
Stephanie Levine  
Amanda MacLeod  
Emily Magagnose  
Brian Marchese  
Bridget Mientka  
Margarita Murgo  
Hilary Nolan  
Jill Palmer  
Mairead Poulin  
Curtis Quinn  
Anne Regan  
Michael Roberts  
Angela Rovatti-Leonard  
Lisa Shea  
Laura Sofrenko  
Jane Sommer  
Rachel Statham  
Barbara Walz  

Circulation  
Children's/Circulation /IS  
Circulation/Information Services  
Information Services  
Circulation/Information Services  
Information Services  
Childrens  
Circulation  
Circulation  
Childrens  
Custodial  
Information Services  
Information Services  
Circulation  
Circulation  
Circulation/Information Services  
Circulation  
Information Services  
Book Repair
2014 was notable because a fire was set by an arsonist in the front stairwell of the building on the evening of Monday, July 14. The staff and community showed tremendous concern and support for the library in the aftermath of the incident.

**Budget**

- Operating Budget FY15 – $1,217,460
- Book Budget FY15 – $152,300
- City Appropriation FY15 – $1,163,512
- State Aid FY15 – $38,598
- Clarke & Earle Income FY15 – $11,750

The library’s operating budget for FY2015 consisted of personnel costs of $1,058,503 and ordinary maintenance of $158,957 for a total of $1,217,460.

The library’s appropriation for FY15 was $1,163,512 which was a 3% increase over FY14. This amount was a $23,000 decrease from the proposed level services budget. A level services budget would have been a 4.6% increase or $56,780.

The FY15 Book & Media Budget was $152,300 with increases in fiction, audio books, video, and an 8% increase in e-books. In addition, it included an e-book amount deposited to CWMars for Overdrive Books.

**Trustees**

Russell Carrier was re-elected as President and Peter Rowe as Vice-President with Scott Morin as Treasurer and Betsy Sheirer as Secretary.

The value of the Forbes Library portfolio as of December 15, 2014 was $4,616,263.19. The asset allocation in the portfolio was about 35% domestic equity, 20% domestic bonds, 20% alternatives, 15% international equity, and 10% international bonds.

The 2014 Trustees Award was presented to Judy and Mike Ryan for their stellar work on Forbes for All, the highly successful fundraising campaign to build a new elevator with access to all. The award ceremony was held on April 12 in the Coolidge Museum. Music was provided by performers from the Northampton Community Music Center. The Trustees Award recipient, Mike Ryan, spoke about his research on the life of Sylvester Graham much of which was done at Forbes Library.

A memorial service for former Trustee and Trustees Award recipient, John Detmold, was held in the Forbes Library Reference Room on December 14. A reception followed in the Reading Room.

The Trustees voted to rename the Trustees Award in honor of Gertrude P. Smith, who founded the Friends of Forbes in 1987. She was a music professor at Smith College and the first recipient of the Trustees Award.
It was decided that at the end of each fiscal year, the amount of money in the Doland Reference Room Fund over $1 million will be distributed as follows in order of priority: 1) At least 20% returned to principal. 2) Up to $10,000 would be added to the Doland fund for operating expenses.

**Capital Improvements/Renovations**

On July 14, there was a fire on the front stairway which destroyed part of the banister and carpeting. There was extensive soot, smoke and fire extinguisher damage to the collections on the stairs and second floor. The Williamstown Art Conservation Center cleaned and restored the art work, artifacts, and sculpture that were affected. The repair work required the replacement of much of the middle section of the banister. Hugh Glover, the wood restorer from the Williamstown Art Conservation Center, did a beautiful job with perfectly hand-carved balusters created by Don Kelly of Blueberry Woodworkers in Plainfield and dentals and a replacement newel post fabricated by JohnCarlo Woodworkers of Chicopee. Insurance policies belonging to the library and the city paid nearly $200,000 for repairs, art restoration, and clean-up. The fire was arson and a suspect was arrested and found incompetent to stand trial.

The library requested funding from the City Capital Improvement Committee for three projects: replacing the handicap lift, replacing the windows in the building, and installing a separate climate control system for the special collections room.

Repairs to the library roof were coordinated with Central Services and completed. Water damage to the staff room wall caused by the leaking roof was repaired as well.
Part of the storm water run-off drain in the back of the parking lot collapsed, leaving a deep hole. The DPW was called and their sewer department determined it was a broken section of pipe and replaced it.

**Operations**

Forbes was once again closed on Saturdays this year starting July 4th and running through September 6th.

The sixth annual Food for Fines program donated 175 pounds of food to the Northampton Survival Center. The program, run for two weeks each January, allows patrons to donate non-perishable food in lieu of fines for overdue books. Since the initiation of the program, the library has donated 681 lbs. of food to the Northampton Survival Center.

Forbes Library participated in the city’s Pride March as it has in recent years. The event, which draws about 20,000 to Northampton celebrates diversity and brings attention to issues of social justice.

A Black Gum tree was planted at the end of the entrance driveway to replace the Japanese maples. It is a native tree that will grow very large but very slowly.

Forbes is participating in the city’s senior and veteran property tax work-off program. Several job descriptions have been submitted for positions in the children’s department, circulation, and building maintenance (custodial). The city will match applicants with job descriptions and if filled, the jobs will run from July 1 to December 31.

The Saturn car used for Outreach deliveries again needed repairs so it was sold for $200. The Outreach driver will use his own car and be reimbursed for mileage.

**Anna Gertrude Brewster Children’s Room**

The Children’s Summer Reading Program included three levels of book groups: The Read with Me program for younger children, the New Reader Group for beginners and an Independent Reading Group for older readers. The Super Tuesday Family Entertainment Series presented unique programs as well as a raffle of several thousand dollars of donated gifts.

**Grants/Awards**

Forbes was awarded a two-year “Serving People with Disabilities” LSTA grant for $18,100. The grant funds the purchase of technology to assist communication and enjoyment of library programs and services for patrons with disabilities. The library will solicit input from the community and from supporting organizations about best practices and based on this feedback and research, decisions will be made on equipment purchases for assistive technology, public computer software, and an improved AV system for the Community Room.

Forbes Library received a grant for $2,728 from the Massachusetts Sesquicentennial Commission of the American Civil War. The grant money was used to inventory, preserve, scan, and produce finding aids for the library’s collection of Civil War and GAR (Grand Army of the Republic) records. The grant was written by Dylan Gaffney and Lilly Sundell-Thomas.

**Gifts**
Gifts in Memory of Edward Morin were made by:
Charles & Janet Hemminger, Northampton; Joice Gare, Northampton; Brenda Schwartz, Hidden Valley, PA; Christine Dippolt, Northampton; Christine Carr Hill, Ludlow; Richard, Karin, & Will George, Florence; Sarah & Roy Darling, Greenfield; Jane & Bob Winnie, Northampton; Janet Moulding, Northampton; Blaise & Linda Bisaillon, Northampton; Donald & Nancy Graham, Westhampton; Lisa Downing, Easthampton; Richard & Joyce Nelson, Greenfield; Dawn Alguard, Newington, CT; Joseph Dibrindisi, Northampton; Samuel Samuels, Greenfield; Keirnan & Carol Murphy, Northampton; Gail Hayes & family, Florence; Marcia Burick & Ed McColgan, Leeds; Charles & Elizabeth Paquette, Easthampton; Roger & Loraine Mack, Quakertown, PA; June Klaes & Family, Florence; Tobias Davis, Florence; Mary Lynn Brezsnak, Northampton; Roger & Elizabeth Fleming, Greensboro, GA; Michael & Robin Laga, Northampton; Pierre Morin & Susan Shea, Richmond Hill, GA; Scott Morin, Florence, and Florence Savings Bank.

Gifts in Memory of Barbara Lewis were made by:
Janet Moulding, Northampton; Jeanne Troxell Munson, So. Deerfield; Richard & Therese Harris, Northampton; Jonathan Hogan, Ware; Brian Tabor, Northampton; Scott & Jane Stearns Longmeadow; Carol & Keirnan Murphy, Northampton; Robert Agnoli, Springfield; David & Bonnie Gordon, Morseton, NJ; Alexander George, Amherst; Robert Weidhass, Easthampton.

Gifts in Memory of John Murphy were made by:
James & Lois Smith, Amherst; Elizabeth Porada, Hatfield; Nancy & Donald Graham, Westhampton; M. Rose Paul, Plainfield, VT; Frank Antonucci, Springfield; Allen Premo, Florence.

Gifts in Memory of John Detmold were made by:
Andrew Mills, Bexley, OH; Nancy Schwartz, Blaise & Linda Bisaillon, Northampton; Marcia Burick & Ed McColgan, Leeds; James Stidfole, New London, CT; Constance Platt, Florence; Carol & Keirnan Murphy, Northampton; Lou & Martha Pacilio, Leeds; Janet & Richard Moulding, Northampton; Sansom & Sansom CPA’s, Northampton; Allen Premo, Florence; Blaise & Linda Bisaillon, Northampton; Janet & Charles Hemminger, Northampton; Edward & Ann Shanahan, Florence; Christopher & Dorrit Detmold, St. Augustine, FL; Katie Schuering, Chicago, IL; Ricki Ellen Kantrowitz & Alex Cohen, Northampton; Bernard Fine, Northampton.

Gifts in Memory of Others were made by:
Sally Edelstein, Northampton, in memory of Florence Bond; The Fortnightly Club, Northampton, in memory of Marilyn Gage, to be used to purchase books about local history; William & Barbara Jones, Florence, in memory of John Rockett; and an anonymous gift in memory of Michael Labozzetta, to buy a book on Italian culture.

Other Gifts were received from:
John & Connie Degnan, Northampton; Nicolas Gross, Northampton; Alexander George, Amherst; R. Michaelson Galleries, Northampton; Barbara Malinoski, Northampton; Bettie Farber, Northampton; Karen Halttunen, Los Angeles, CA, “to support the invaluable work of the Hampshire Room for Local History and Special Collections”; Alexandra Lynch, Hatfield; Claire Cournand, Northampton, for subscriptions to the London Review of Books, The New York Review of Books, & The Times Literary Supplement; Lisa Ferree, Northampton, to be used to help purchase the Morningstar Database; The Christian Science Monitor Weekly from the First Church of Christian Science, Northampton; Rug Hooking Magazine from the Quabbin Chapter of the Association of Traditional Hooking Artists; Wise Traditions Magazine from the Northampton Chapter of the Weston A. Price Foundation.

**Sales**

$1,500 from the Old School Commons for lease of property was deposited in the Stahl Halberstadt Technology Fund.

$1,379.50 from New England Book Auctions for sale of books was deposited in the Special Collections Fund.

**Forbes for All Campaign/Annual Fund**

In 2014, the Trustees decided to suspend the Annual Fund campaign and instead completed a capital drive to replace the dysfunctional handicap accessible lift with a fully-functional elevator at the front entrance. The fundraising goal was met with over $325,000 in pledges and donations. The library raffled off a Scott Prior print entitled “Window in June” as a fundraiser for the elevator project. The drawing raised $860.

**Valley Gives Day**

On December 14, 2014, Forbes Library participated in Valley Gives Day, a 24 hour e-philanthropy event hosted through The Community Foundation of Western Massachusetts to encourage donor support of non-profits based in Hampden, Hampshire and Franklin counties. Forbes Library raised $6,026 from 128 donors ranking Forbes 15th out of 115 participating large non-profits in terms of the number of unique donors. The Friends of Forbes offered a $5,000 matching grant bringing the total for the day to $11,026. This was used to supplement the library’s book and media budget to purchase circulating materials. In connection with Valley Gives Day, the library staff participated in various ways to inform patrons and donors about the event. A video produced by library staff member, Jason Mazzotta, and starring staff member, Brian Marchese, was used for the basis of the library’s social media and web-based campaign.
Programming

Once again adult and children’s programming at Forbes was funded by generous gifts from The Friends of Forbes Library.

The library hosted two afternoon sessions with storyteller Tom Porcino during First Night. The building was opened with programming funds from the Friends of Forbes Library. Both sessions were at maximum capacity with 145 people coming through during the course of the afternoon.

In celebration of April as National Poetry Month, the library sponsored a Book Spine Poetry Contest that challenged poets to compose poetry using the titles on the spines of books. Contestants posted a photograph of their creation on the library’s Facebook page. There were 68 entries in both the adult and teen categories. Winners received a Downtown Northampton gift card and photos of the winning entries were distributed.

Susan Stinson will step down in 2015 as Writer in Residence. The Local History/Local Novelists lecture series which she curated was one of the library’s premier events. The library completed its fourth Local History/Local Novelists series with a night celebrating local authors on May 7. The series was very well received with average attendance of 50 people per program. Susan also kept the Writing Room open every Wednesday and Saturday morning as a place for writers to come together for companionable writing time. She received a stipend of $2,000 from funds received from the Friends of Forbes Library and the Trustees.

The Big Reads Committee, of which Forbes is a leader, received a $7,200 "Big Read" grant from the National Endowment for the Arts to fund the All Hamptons Reads program, which centered on the noir classic, “The Maltese Falcon”, by Dashiell Hammett. This title was selected for its broad-reaching appeal, literary value and 1920s connection to Calvin Coolidge. Forbes participated in this project with the Lilly Library, and the Easthampton, Southampton and Westhampton libraries. As part of the publicity for the events, Jason Mazzotta produced a video in the library, entitled “To the End of the Page – A Forbes Noir”. The video, starring Lilly Sundell-Thomas and Dylan Gaffney, as well as, a “nourish: presence by the library building, won first place in the 2014 Massachusetts Library Association media awards.

The Help Yourself Project started work on the Edible Garden at the back of the library building. Donated edible plants were planted and a sign was erected by the sidewalk explaining the plants and garden layout. Naturalist Laurie Sanders led a walking program at Forbes about the history, geology and vegetation on the Forbes property.
This year’s adult and teen summer reading program, math-themed “Literary Elements,” ran from June 23 to the end of August. There were prizes, buttons, T-shirts and events scheduled in support of the program.

Forbes presented its annual Midsummer Night’s Lawn Concert with the Lissa Schneckenburger Band on June 25 to a crowd of 180 people. Lissa Schneekenburger is a fiddler and singer who specializes in traditional New England music.

Forbes Library and NCTV partnered to show the movie ET on the west lawn on October 8 to a crowd of 100 community members.

Forbes Library hosted “A Genius for Place: American Landscapes of the Country Place Era”, an exhibition from the Library of American Landscape History. “A Genius for Place” traced the development of an important movement in American landscape design through a selection of seven estate landscapes designed between 1905 and 1950. The exhibit presented large panels with photos of seven particularly significant estates from the period -- Gwinn by Warren H. Manning, Charles A. Platt, and Ellen Shipman, Cleveland, Ohio; Stan Hywet by Warren H. Manning and Ellen Shipman, Akron, Ohio; Dumbarton Oaks by Beatrix Farrand, Washington, D.C.; Winterthur by Marian Coffin, Winterthur, Delaware; Ford House by Jens Jensen, Grosse Pointe Shores, Michigan; Val Verde by Lockwood DeForest, Santa Barbara, California; and Naumkeag by Fletcher Steele, Stockbridge, Massachusetts.

Forbes participated in a grant-funded project organized by “Art & Soul”, a collective centered on the concept of forgiveness. Multiple copies of Desmond Tutu’s, Book of Forgiving, were placed into circulation and a table in the lobby held craft materials for patrons to record their own words and images about forgiveness.

The Paradise City Cultural District, an initiative of the Massachusetts Cultural Commission, was established and Forbes became a member. Faith Kaufman, the Arts & Music Librarian is a member of the Northampton committee. The Massachusetts Cultural Commission will promote the state’s cultural districts through advertising and a website.

Staff
Forbes Library Employee Association (FLEA) officers in 2013 were Jason Petcen, President, Dylan Gaffney, Vice President, Molly Moss, Secretary, and Benjamin Kalish, Financial Officer.

The Trustees signed the FY15 FLEA contract addendum. The contract stipulates step raises for all eligible employees, a 1.5% Cost of Living Adjustment (COLA) for all staff including intermittent part-time (IPT) workers, and an additional personal day.

Special Collections
A new Hampshire County Memories book covering the 40s, 50s, and 60s was released. Many of the photos used in the book were from the collection at the Forbes. The library was given 56 copies of the book. One went to the Hampshire Room, two into the circulating collection and the rest were offered for sale.

Three framed photos of the Connecticut River donated by Northampton artist, Carl Nardiello, were reframed with new non-reflective and UV-protected glass. They were hung by the desk in the Reference Room.
The large oil painting, “Orpheus and Eurydice” which is attributed to George L. Brown and was donated to the library by Julia and Rosa Watson in 1926, was sent to the Williamstown Art Conservation Center for evaluation and an estimate for restoration. The painting, which was located on the landing of the main staircase, sustained some damage in the fire and will be restored with money from the Special Collections Fund.

The library purchased a bronze bas-relief sculpture by Leonard Baskin from Michelson’s Gallery in Northampton. The piece is a study of the first horse in the funeral cortège at Franklin D. Roosevelt’s funeral which Baskin used in the creation of the bas-relief for the FDR Memorial in Washington, DC. Baskin worked on the piece for many years and did sketches, drawings, and studies for it. This piece is the largest study, and the last remaining of the edition of six. It exemplifies Baskin’s work with a shrouded figure of a horse symbolizing encompassing grief. The piece was purchased for $20,000 to be paid from the Forbes Book Fund in the endowment.

Calvin Coolidge Presidential Library and Museum
On the occasion of the 90th anniversary of the U.S. Foreign Services Act, the Massachusetts State House held a ceremonial tribute to the Commonwealth Statesmen, Stateswomen & Diplomats from 1776 to the present. Julie Bartlett Nelson, Forbes Archivist, and Jim Cooke, a member of the Coolidge Advisory Committee, attended the ceremony in Boston.

Friends of Forbes
The Friends of Forbes officers for 2014 were Martha McCormick, President; Serena Smith, Vice-President; Tim Umbach, Treasurer; and Mikki Michon, Secretary.

The Florence Savings Bank Customer Choice Community Grants program awarded the Friends of Forbes $3,859, the largest amount they have yet received. The Friends were the seventh out of over 400 vote recipients.

The Friends of Forbes offered raffle baskets again this year. The baskets were on display in the library lobby. The Valentine Basket drawing was a few days before Valentine’s Day and
the drawing for the Winter Basket, which included a Kindle eBook reader, was February 19. The raffle brought in $1,017, which is about the same as last year.

On Valentine’s Day, members of the Friends of Forbes board once again decorated the staff room and loaded the table with homemade treats for staff. It was delightful and very much appreciated.

The annual Edible Book event was held on April 6, at the Florence Civic Center. The 25 entries from book interpreters of all ages used a wide variety of ingredients which ranged from Peeps to horseradish and offered something for nearly everyone at the book-eating at the event’s end. The event raised about $500 for the Friends of Forbes Library.

The Friends of Forbes Garden Tour which was held on June 14 earned over $8,000 this year, the largest amount ever and received $1,550 from sponsors, which was twice the amount of the previous year.

The Friends of Forbes wine tasting event was held on September 26. The Friends made over $5,000 for the evening which included sponsors, ticket sales, and a raffle. There were about 150 attendees.

This year The Friends of Forbes donated $2,500 for the Staff Development fund, $5,000 for the Book & Media fund, $1,200 for the Outreach Fund, $2,500 for adult programming, $2,000 for children’s programming, $475 for a subscription to BookPage Magazine, and $200 for the volunteer appreciation barbeque.

STATISTICS
July 1, 2013 through June 30, 2014

The biggest changes in library holdings were in electronic books, which increased 38% over last year and 70% over two years ago. The library is also now counting Wi-Fi sessions, including people who bring their own devices, logging about 70 sessions per day. Although circulation remained relatively flat, the number of visitors in the library increased by over 5%, with increases in reference transactions and attendance at both adult and children’s programs.

**Holdings – 348,809**
Books – 156,952
Periodicals & Newspapers – 1,715
Audio media – 12,417
Videos – 13,728
E-books (through OPAC) – 152,593
Downloadable Audio (through OPAC) – 7,223
Downloadable Video (through OPAC) – 696
Microfilm – 2,529
Miscellaneous – 619
Materials in Electronic Format – 337
Number of databases – 22
Print Serials Subscriptions – 298
Circulation – 379,132
Books – 195,973
Periodicals & Newspapers – 12,733
Audio media – 45,540
Downloadable Audio – 3,649
Videos – 111,190
Downloadable Video – 29
E-books (through OPAC) – 7,077
Materials in Electronic Format – 1,021
Miscellaneous – 1,920

Interlibrary Loan
ILL received from other libraries – 37,719
ILL provided to other libraries – 29,329

Services
Hours library open – 2,249
Number of Sundays open – 0
Attendance in library – 208,140
Number of Reference transactions – 57,593
Number of children’s programs held – 843
Attendance at children’s programs – 13,151
Number of YA programs held – 47
Attendance at YA programs – 434
Number of adult programs held – 599
Attendance at adult programs – 7,456
Number of Volunteers – 130
Number of Registered Borrowers – 17,476 (does not include Florence residents with Forbes cards)
Number of Public Use Internet Computers – 27
Number of users of public computers during typical week – 764
Number of times meeting rooms used by public – 754