


## Mission Statement

Northampton Senior Services and Senior Center is dedicated to enhancing the quality of life for the city's seniors, ages 60 years of age and over, with some programs and activities available to those 55-59 years of age. Every senior is a valued member of the community and has the right to a life of dignity while maintaining a maximum level of independence.

To meet this goal, Northampton Senior Services identifies needs and provides a range of programs, activities, opportunities, and services to address those needs. Northampton Senior Services serves as a community focal point around issues of aging and as a liaison to local, state, and federal resources for elders and their families.



67 Conz Street, Northampton, MA 01060  
Northamptonma.gov/1769/Senior-Center  
P: 413.587.1228  Northampton Council on  
Aging & Senior Center



## TRANSPORTATION PROGRAM



# 'Dial-A-Ride' Van Service

**Call: 413-584-7979**

The Dial-A-Ride Van Service program is a door-to-door transportation service provided by Northampton Senior Services. It is available to seniors 60 and older in Northampton, Florence, and Leeds. Van rides are for *local* trips only (Northampton, Florence, and Leeds). One-way trips cost \$1; round-trips cost \$2—payable in cash at the time of the ride.

Upon booking their first trip, riders must go through an initial intake process which consists of the collection of basic information. To better accommodate riders, it is recommended that trips are booked at least 48 hours in advance (1 week in advance for medical trips).

Dial-A-Ride van trips run Monday-Friday, 8:30am—3:30pm. Pick-up and drop-off times may vary slightly. Please understand that this service provides transportation to several seniors at once, therefore your ride route and schedule may be adjusted to accommodate other riders (much like a public bus route). For more information, please call 413-584-7979.

# Medical Transportation

**Call: 413-587-1301**

Available for Northampton Seniors 60+ (requires Scan Card)

Cost per Round Trip

- Northampton, Florence, Leeds: \$8
- Local (i.e. Easthampton, Amherst): \$12
- Non-Local (20-30 mile radius): \$25-\$40

Minimum prior notice of 48 business hours required when scheduling a ride. If the Transportation Coordinator is not available, please leave a message and your call will be returned.

Payment for ride is due at the time of the ride. Cash or check is accepted; checks payable to Northampton Senior Services.

# Weekly Shopping Trips

**Call: 413-584-7979**

The following shopping trips are available weekly. Please call 413-584-7979 to sign up. To better accommodate riders, it is recommended that that trips are booked at least 1 week in advance.

- **Tuesdays: Big Y**
- **Thursdays: Stop & Shop**

Pick-ups occur between 9am-10am. Riders are dropped off at the shopping location at about 10:30am and will have approximately 1.5 hours of shopping time. Riders will get back on the van at approximately 12pm and be dropped off between 12pm-1pm.

Trips cost \$2 (roundtrip), payable in cash at the time of the trip. **There is a 3 grocery bag maximum.**