ANNUAL REPORT

OF THE

FORBES LIBRARY

NORTHAMPTON, MASSACHUSETTS

FOR THE

YEAR ENDING DECEMBER 31, 2019
Introduction: A Public Library In Action in Its Community

Consider the vital role Forbes Library plays in this city. In the library the global and the local, the philosophical and the practical, the abstract and the concrete, all intersect. To see this in action, let’s take just one example: the climate crisis. In Forbes Library you can find hundreds of print books, e-books, videos, and other media for adults and children on climate change. The library has partnered with Northeast Sustainable Energy Association in Project Drawdown: 100 Substantive Ways to Reverse Climate Change. In May 2019 the library organized a lecture by Mary Beth Pfeiffer, author of Lyme: the First Epidemic of Climate Change. The library hosted a discussion of climate change in its “World Cafe”, which promotes civil conversation among participants in a structured process for sharing knowledge and generating ideas. The Trustees of the library made their own contribution to tackling the climate crisis as they followed through on their pledge to divest investments in the endowment of all fossil fuel companies. On an even more concrete, local level, the city made significant financial investments in the library, upgrading the historic building’s HVAC, retrofitting windows, and upgrading to energy efficient lighting. The board partnered with the Western Massachusetts Pollinator Networks on the design and installation of gardens to attract bees and butterflies endangered by changing conditions and chemicals. And, when climate change brought scorching summer temperatures, Forbes Library volunteered as one of three “cooling stations” in the city. All these efforts--and so many more-- epitomize a public library actively engaged with its community, dedicated to all aspects of public well-being and welfare.

Trustees of the Forbes Library

The Trustees of Forbes Library distinguish themselves by their dedication to the library and its commitment to play an active role in Northampton and the surrounding area. Without that the library would not be able to support so many rich collections and initiatives.

On October 24th Russell Carrier, President of the library’s Board of Trustees, was honored at a surprise party. Having just completed the monthly meeting of the board, Russell was called into the library’s reading room to be celebrated as the longest serving board member.
in the library’s history, having joined the board in January 1982. As of October, he had served 37 years and 9 months on the job, surpassing Mr. Haynes H. Chilson, who served from May 1898 to December 1935, 37 years, 7 months. Library Director Lisa Downing and Mayor David Narkewicz spoke to Russell’s unwavering dedication to the library, outlining some of his many accomplishments. To mark this milestone the library planted a Valley Forge Elm on the green at the rear of the parking lot, accompanied by a bronze plaque honoring Russell.

Russell Carrier was re-elected President and Marjorie Hess Vice President of the Trustees for 2019. Cheri Buckhout continued as Treasurer and Elizabeth Sheirer as Secretary.

In 2019 Daria D’Arienzo shared the Gertrude P. Smith Trustees Award with the late Dr. George Snook.

**Staff and Volunteers**

Too often annual reports tend to pass over the outstanding contributions of the library’s staff. After all, there they are, working hard and contributing to the library’s notable success, day after day. Director Lisa Downing and Assistant Director Molly Moss have thought creatively about new technology such as self-checkout stations and managed to extend service hours and programs without adding more staff, drawing in part from the contributions of work-study students from Smith College. Other employees have been equally energetic and creative about their roles. Dylan Gaffney moved into a new position of Information Services Associate for Local History and Special Collections. Kat Janeczek was appointed Young Adult and Children’s Librarian, adding a second professional position to a flourishing department and fulfilling a goal expressed in the library’s Strategic Plan. Elizabeth Maguire retired as the longtime Interlibrary Loan Associate and Jill Emmons was promoted to Interlibrary Loan Specialist. Callie Sieh was appointed part-time assistant in Children’s & Young Adult and Lindsey Musielak was appointed part-time assistant in Borrower Services. In January Russell Carrier, President of the Trustees, presided over the recognition of the decades of service of Brian Tabor, Paula Elliott, Kathy Mizula, Faith Kaufmann, and Jason Petcen.

Volunteers and work-study students from Smith College are essential to the smooth functioning of the library. The Smith students were in part responsible for the extension of service hours in 2018-2019. Volunteers drive the ever growing outreach book delivery service and keep many other areas of the library running smoothly. In FY2019 Forbes Library had 176 volunteers who provided 6,894 hours of service, which was a value of $187,516.80.
**Children’s and Young Adult**

All the enthusiasm and effort Sarah Johnson and her co-workers brought to reorganizing space, sorting and weeding collections, establishing new programs, and reaching out to teachers and other community members has paid off. Librarians have developed strong working relationships with local teachers. They offer curriculum support in the schools and in the library.

The department offered over 100 additional children’s programs during the course of the year compared to 2018, and Summer Reading sign ups increased 9%. Compared to FY18, circulation of children’s and young adult materials in FY19 increased 15%.

The Children’s and Young Adult Department was awarded a Summer Learning Expanded Grant from the Massachusetts Board of Library Commissioners. The grant supported Robo Adventures, a 4-part STEM program for children. In consultation with teachers from the High School, librarians recruited 2 teens to help guide the young participants as they created simple bots and, through their projects, learned basic principles of science.

Having these interns for a summer grant is just one way the Children’s and Young Adult Department is fostering teen interest in the library. Teens enjoy reconfigured spaces, create podcasts, benefit from the library’s encouragement of local zines, and much more. One of Forbes Library’s principal goals is to create even more inviting teen-oriented spaces and programs.

**Calvin Coolidge Presidential Library and Special Collections**

In 2018 the new Coolidge Standing Committee was established to review the Coolidge Museum mission, reorganize the Coolidge Committee, and create bylaws within those governing the trustees. With the Committee’s major work accomplished, the Coolidge Museum hosted its first annual meeting in the fall. David Pietrusza, author of *1920: the Year of the Six Presidents*, was the keynote speaker.

Dylan Gaffney is leading the grant-funded Community Webs project which will archive websites highlighting Northampton news, arts, culture and activism. Another grant-funded effort has focused on the Northampton music at the Baystate Hotel.

Julie Bartlett Nelson and other staff and volunteers have been working with local churches on how to identify and preserve valuable church records.

The popular Cookies with the Curator series concentrated on the 125th anniversary and local history in 2019.
125th Anniversary Celebration

This year wrapped up the celebration of Forbes Library’s 125th year with the theme, “working for the common good”. Special events for the anniversary included architectural tours of the historic library building, a naturalist’s tour of the library grounds, a program on the “intertwined histories” of Forbes and Smith College, and a time capsule. The culmination of Forbes’s 125th birthday year was an event billed as Writing in Common, in which 10 local authors celebrated the library.

Programs and Community Engagement

Forbes Library no longer draws a distinction between its in-house programs and librarians’ efforts in the community beyond the grounds of the library. All these activities must be seen as a continuum. The library serves all patrons who arrive at its doors. But it equally benefits all those community members who encounter library staff and volunteers beyond the library’s walls.

Over 14,000 people took part in adult library programs on site this year. Art Middleton was in his second year of Writer-in-Residence, bringing new authors and new audiences to his series Our Work and Why We Do It. The Weekly Poetry Discussion is now in its 17th year. The Writing Room and Writing Room reading series go on.

In 2019 the Musician-in-Residence program became a series of workshop-performances about the role of music in social justice movements. In June, the Quark String Quartet and Shave and a Haircut Barbershop Quartet performed in the Museum to full houses. Fine weather blessed summer outdoor concerts by Zinkina and Klezamir.

The library showed Mary Poppins on the lawn in the summer and co-sponsored other movies in Pulaski Park. The ongoing film series of the Northampton Committee to Stop Wars shown in the library’s Community Room was re-named the Frances Crowe Film Series in honor of the Northampton activist who died in 2019.

Partnerships with outside organizations thrive. Franklin Hampshire Career Center still has a base in the library, complete with weekly workshops for job seekers. Librarians explain the library and its function at the Lions Club, the Rotary Club, in the Senior Center, at the Downtown Northampton Association, and in public schools. Librarians promote summer reading activities at children’s summer lunch programs in local housing developments. The list of commitments can go on and on.

Perhaps the most visible outreach of Forbes Library is its ongoing Outreach Delivery Service, with 40 volunteers supporting 100 patrons who cannot go to
the library themselves. The volunteers assist their patrons to identify books and other media they want from the library and then deliver their choices right to their doors (and, incidentally, pick them up and return them to Forbes) while also providing a friendly visit.

**Friends of Forbes Library**

The Friends of Forbes officers for 2019 were JoEllen Mackenzie, President; Serena Smith, Vice-President; Scott Monroe, Treasurer; and Chris Hannon, Secretary. The Friends donated over $34,000 to Forbes Library this year. They support the Book & Media budget, staff development, building enhancements, programming for all ages, museum passes, Outreach Delivery Service, community engagement and so much more. The library could not provide the present level of service and impact without their support. These funds have come from many sources. Some of the fundraising efforts this year included: the 26th Annual Garden Tour, which was sold out and had a total net income of over $11,000; their annual wine tasting on Friday, September 27, featuring a wide range of wines and delicious food and music, broke their record with a total net income of over $11,000. The Florence Bank Community Grant Award provided them with a check for $4,894. The membership dues this year of $18,053 were the largest portion of the Friends’ income.

**Operations**

Expanded Tuesday and Thursday hours to a full day, bringing the library’s hours to 56 per week.

**Building and Capital Expenditures**

A complete restoration of the library’s 150+ original windows funded by a combination of capital funds from the City of Northampton and $100,000 in Community Preservation Act funds with a total cost for the project of $587,041. Jones Whitsett Architects out of Greenfield oversaw the project and Renaissance Builders out of Turners Falls, MA was the general contractor.

A separate HVAC system was installed to provide temperature and humidity control for the library’s special collections spaces. The project totalled just over $300,000 and was funded in large part by the City of Northampton.

**Gifts**

We are very grateful to the following donors for their contributions to Forbes Library this year. Forbes Library has an important educational and life enriching role in the lives of our community members and it is only with your support that we are able to fulfill our mission.
Aldrich Accessibility Fund
Mark Aldrich

Book & Media Fund
Arlene Carmichael
Sarah Rankin, In Honor of Richard Malawista

Lyman Special Collections Fund
Janet and Nicolas Gross

Outreach Fund
Margaret Smith Agnoli, In Memory of Sheila Potter
Laura Bellusci
Karen Howat

Programming Fund
Anonymous
Samuel Ace
Lois Ahrens
Sik Kim Ang
Arthur Apostolou and Margaret Adams Groesbeck
Libby Arny
Katie Averill
Dorothy Baker
Ellie Ballard
Elise Bernier-Feeley, In Memory of Jerry Budgar
David Bliss and Todd Buzzee
Nancy Brady
Bill Breitbart
Cathie Brown
Judson and Sandra Brown
Marda Buchholz
Carole Bull and Molly Mead
Jody Callahan
Suzy Campos
Paul Carlson
Russell Carrier and Andrew Dausch
Hilary Caws-Elwitt
Anne Cernak
Adam Cohen and Jendi Reiter

Florence Morrisey, In Memory of Sheila Potter
Lucinda Worthington, In Memory of Sheila Potter

Leonard Cohen
William and Margo Cooley
Phyllis Cove
Carolyn Cushing
John and Connie Degnan
Hilary Detmold
Janet and Joseph Dibrindisi
Lisa Downing and Kelley Hopkins
Robert and Linda Downing
Candace and Gary Drimmer, In Memory of Rivkah Peller
James and Marilyn Drisko
Nancy Dubin
Susan Enz
Herman Fong
Gail Gaustad
Don Giannini and Lisa Piquette
Barry Goldstein
Tzivia Gover
Monica Green and Rich West
Jacob and Lucy Greenburg
Johanna Halbeisen
Rachel and Pam Hannah
Lucy Hartry and Frandy Johnson
Stephen Hathaway
James and Portia Henle
Marjorie Hess and Rudolph Talaber
Undesignated Gifts

Varnon and Joan Abbott
Judith and Richard Abuza
Jesse Adams
Anonymous
Ruth Banta
Charles Bobala
Francesca and John Bowman
Bread Euphoria
Mervel Broussard
Cathie Brown
Cheri Buckhout
Bob and Ann Burger
Russell Carrier and Andrew Dausch
Joan Cenedella and Fran Volkmann
Peter and Deborah Christakos
Valerie Clark, In Honor of Elise Bernier-Feeley
Michael Cohen and Patricia Collins
Adam Cohen and Jendi Reiter
Lewis Cohen and Joan Berzoff
John Corbett
Andrew Crystal
William Cutler and Lee MacKinnon
Sally Deans Lake and Kevin Lake
John and Connie Degnan
Joseph Donohue
Lisa Downing and Kelley Hopkins
Madeline Etkin and Jeff Hayward
Bettie Farber
Roy Faudree and Sheena See
Teresa Ferri
Phyllis and Alexander Flandreau
Paul and Laurel Foster-Moore
Ian Fraser
Alexander George
Norbert Goldfield and Sandra Matthews
Michael Gorra and Brigitte Buettner
Edna and Richard Greene
Margaret Adams Groesbeck
Mary Hall
Dann and Elizabeth Hall
Christine Hannon
Russ and Joyce Hansen
Thea Hardigg
Stephen Hathaway
Katherine Hay and Nicholas Warren
Virginia Hayssen
James and Portia Henle
Melvin Hershkowitz, In Honor of Lisa Downing
Marjorie Hess and Rudolph Talaber
Monica Jakuc Leverett and Bob Leverett
Katharine Childs Jones, In Memory of Jean Russell Duncan
Ben Kalish
Mark Karpel and Denise Gelinas
Robert and Janice Keefe
Harris and Eliza Kempner Fund
George Kohout & Debra Orgera
Phil Korman and Nora Israeloff
Ellen Koteen and Diane Palladino
Gerard L’Heureux
Marianne LaBarge, In Memory of Gaetene (Gay) Fortin
Daniel Levy
Annabel Link
Claire Lobdell and Jack Loveless
Lucey Family Endowment Fund
Margaret Lucey
Alexandra Lynch and Jonathan Lackman
Pamela Maurer
Thomas and Patricia McCarthy
Martha and Mark McCormick
Amy Mitrani
Gillian Morbey
Forbes Library had several staffing changes over the last year, with the professionalization of a position in the Children’s Department, a promotion and changes in our Hampshire Room staffing and the promotion in anticipation of a retirement in InterLibrary Loan. We continue to rely on our Smith College work
study students, and there is a noticeable change of workflow during the months they are not here.

Open hours increased by an additional 8 hours/week on April 29, 2019, but this was not a long enough period to be counted in the FY19 ARIS statistics. Those additional hours, plus the summer Saturdays that were added back in 2018 is an increase in 12%, up to 56 hours/week.

The collection size (total holdings) has again decreased slightly over the last year. We are continuing to purchase materials, but are also continuing to manage the collections, particularly the adult nonfiction and children’s. Reducing the collection size by removing unused and unattractive items not only increases browsing and circulation, it also reduces our CW MARS assessment which is partly based on circulation and holdings (.10¢ and .11¢ per item). Overall our print holdings increased by 1.4%. The largest decrease was in Adult Ebooks (2.7%, or 17,895), which are purchased by CW MARS. Most other categories saw a much smaller increase or decrease.

Electronic collections (aka databases) usage saw a dramatic decrease (35%), but there was a large increase (22%) in the use of downloadable video. The DVD circulation remained very steady (had been decreasing in recent years).

The total circulation increased by 5.4% to over 400,000, with print circulation increasing by 8.9%. (Compared to a 2% increase in circulation, and a 4.6% increase in print circulation last year). This is 24 circulations per active cardholder. Children and teen circulation had a dramatic increase of 15%, and represent almost ¼ of the total circulation, with 88,186 and 10,781. Adult books increased by 4.2%.

Library of things, including musical instruments, museum passes, puzzles, and games, increased by 12.8%. For the first time in a long time, eBook circulation did not increase, but eAudio did. Other categories remained fairly steady.

InterLibrary Loan has again increased this year, with a 9% increase in materials received and a 9.5% increase in materials loaned to other libraries. (Compared to a 6% increase in materials received and a 3% increase in materials loaned to other libraries last year). This is a total of 77, 761 in ILL items.
On-site loans to people from other communities decreased slightly by 1.5% to 99,027.

Attendance in the library increased slightly 0.5% to 223,131. The meeting rooms were used 1923 times last year by various groups and organizations, remaining fairly steady from the previous year. This indicates that they are being used at close to capacity. We continue to schedule groups to meet in other library spaces, such as the gallery table and mezzanine tables and the director’s office since our rooms are so well used. This usage does not count as meeting room use for the ARIS statistics.

Adult programming attendance was up 12.5% this year to 14,364 after a 30% increase last year. This increase was anticipated with all of the 125th Anniversary and Civic Hub grant activities. Children’s and teen programming also continues to increase, by 3.3% over the previous year.

Reference transactions increased slightly by 2.5%. We continue to have very busy reference services compared to area and comparable libraries.

Registered borrowers increased by 7.5% or 1,152 to 16,528. This is 64% of the population assigned to us by MBLC.

Wireless sessions increased this year by 90%, to 29,412, due to the improved wireless internet infrastructure, and more accurate statistics. Public computer usage increased slightly by 5.8% with 548 people using our computers each week. The website had 182,719 hits, a number first reported this year.

**Holdings – 276,665**
- Books – 139,641
- Periodicals & Newspapers – 1,749
- Audio media – 11,943
- Videos – 15,348
- E-books – 61,012
- Downloadable Audio – 20,645
- Downloadable Video – 23, 194
- Microfilm – 2,589
Miscellaneous – 339
Materials in Electronic Format – 205
Number of Databases – 17
Print and Electronic Serials Subscriptions – 291

**Circulation – 400,517**
Books – 230,242
Periodicals & Newspapers – 11,657
Audio media – 34,559
Downloadable Audio – 13,217
Videos – 88,536
Downloadable Video – 4,557
E-books – 15,487
Materials in Electronic Format – 335
Miscellaneous – 1,927

**Interlibrary Loan**
ILL received from other libraries – 44,722
ILL provided to other libraries – 33,039

**Services**
Hours library open – 2,409
Number of Sundays open – 0
Attendance in library – 223,131
Number of reference transactions – 57,300
Number of children’s programs held – 362
Attendance at children’s programs – 4,833
Number of YA programs held – 67
Attendance at YA programs – 272
Number of adult programs held – 1,021
Attendance at adult programs – 14,364
Number of volunteers – 176
Number of registered borrowers – 16,528 (Does not include Florence residents with Forbes cards)
Number of public computers – 29
Number of users of public computers during typical week – 548
Number of times meeting rooms used by public – 1,923
223,131 VISITORS TO THE LIBRARY

WE ARE OPEN 56 HOURS A WEEK THAT'S 12% MORE THAN LAST YEAR

16,528 REGISTERED BORROWERS
1,152 NEW CARDS THIS YEAR

FORBES LIBRARY 2019 IN REVIEW

400,517 ITEMS WERE CHECKED OUT
eAUDIODE BOOK USE UP 42%
INCLUDING 1,927 MUSICAL INSTRUMENTS, MUSEUM PASSES, PUZZLES, GAMES AND OTHER MATERIALS FROM OUR LIBRARY OF THINGS

19,469 FOLKS ATTENDED
1,450 LIBRARY PROGRAMS

122,327 CHILDREN'S & TEEN ITEMS CHECKED OUT, UP 15% FROM LAST YEAR
The FY20 budget reflected a 3% increase. The total appropriation for FY20 from the city is $1,350,722, an increase of $39,341 from FY19.

- Operating Budget FY20 – $1,414,107
- Book & Media Budget FY20 – $162,087
- City Appropriation FY20 – $1,350,722
- City Contribution to Forbes employee & retiree health insurance – $246,225
- City Contribution for Forbes retiree pension – $241,968
- State Aid FY20 – $44,334
- Clarke & Earle Income FY20 – $16,385

The library’s operating budget for fiscal year 2020 consisted of personnel costs of $1,225,874, ordinary maintenance of $188,231, a materials budget of $162,087, technology budget of $10,000, staff development budget of $4,500, and a programming budget of $7,000 for a total of $1,597,692. The library’s budget included: 3.5% step raises for eligible employees; 2% COLA for all employees and a $1.00 raise per hour for our intermittent part-time employees effective January 1, 2020, as well as a one-time bonus of $500 for FLEA members, pro-rated for part-time members, to be paid in the last pay period of FY 19. The endowment portfolio was valued at about $5.2 million in June 2020. The Friends of Forbes provided $30,000 in funding to supplement the library’s budget.
## TREASURER'S REPORT FY19

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Net Surplus (deficit) | (2,271)
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<td>TOTAL PAYMENTS</td>
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Net Surplus (deficit) | 1,079 |
APPENDIX A
The Board of Trustees and Its Officers
December 31, 2019

Russell W. Carrier, President
Marjorie R. Hess, Vice President
Elaine M. Reall
Joseph A. Twarog
Katy E. Wight

Cheri Buckhout, Treasurer
Elizabeth Barone Scheirer, Secretary

FORBES LIBRARY
TRUSTEES BY APPOINTMENT OF THE PROBATE

George W. Hubbard  Apr. 1881 - Apr. 1888
Oscar Edwards  Apr. 1881 - Oct. 1894
William M. Gaylord  Jun. 1881 - Oct. 1894

TRUSTEES BY ELECTION

George W. Hubbard  May 1884 – May 1887
Oscar Edwards  May 1884 – May 1886
William M. Gaylord  May 1888 – Oct. 1894
Christopher Clarke  May 1886 – May 1889
John L. Otis  May 1887 – May 1890
Oscar Edwards  May 1889 – May 1895
Arthur G. Hill  May 1890 – May 1893
George H. Ray  May 1893 – Nov. 1903
Arthur Watson  Dec. 1893 – Aug. 1922
James R. Trumbull  May 1895 – May 1898
Samuel W. Lee  May 1905 – June 1924
Henry P. Field  Dec. 1922 – Sept. 1937
Anna Gertrude Brewster  Dec. 1924 – Dec. 1957
Homer C. Bliss  Jan. 1936 – Dec. 1939
Frederick W. Plummer  Jan. 1940 – May 1945
Russell W. Carrier  Jan. 1982 –
Janet M. Hemminger  
Patricia B. Keating  
David Shearer  
Stephen Callahan  
John Detmold  
Alison Lockwood  
Jan. 1996 – Apr. 2004
Edward Shanahan  
Richard C. Garvey  
Jan. 2000 – Apr. 2004
Mary J. Harding  
David Bloomberg  
Bonnie M. Burnham  
Peter N. Rowe  
Jesse M. Adams  
Marjorie R. Hess  
Jan. 2010 –
Joseph A. Twarog  
Jan. 2012 –
Elaine M. Reall  
Jan. 2016 –
Katy E. Wight  
Jan. 2016 –

SECRETARIES
Samuel W. Lee  
1894-1905
Charles H. Chase  
1905-1938
Walter E. Denny  
1938-1939
Joseph Warner, Jr.  
1939-1947
Dwight W. Lee  
1947-1961
Lawrence E. Kelley  
1962-1965
James K. McDonald  
1966-1985
Norma Roche  
1985-2004
Elizabeth Barone Sheirer  
2005 -

TREASURERS
Frederick A. Macomber  
1894-1920
Ralph E. Boynton  
1920-1922
Edwin K. Abbott  
1922-1929
Robert J. Miller  
1930-1965
Lawrence E. Kelley  
1966-1984
Edward A. Morin  
1980-2000
Scott Morin  
2001-2016
Cheri Buckhout  
2016-

LIBRARY DIRECTORS
Charles A. Cutter  
1894-1903
William P. Cutter  
1904-1911
Joseph L. Harrison  
1912-1950
Lawrence E. Wikander 1950-1968
Oliver R. Hayes 1968-1973
James F. Hazel 1974-1977
Stanley Greenberg 1977-1978
Blaise Bisaillon 1979-2004
Janet Moulding 2004-2016
Lisa Downing 2017-

LIBRARY ASSISTANT DIRECTORS
Janet Moulding 2000-2004
Lisa Downing 2004-2016
Molly Moss 2017-

STAFF

FULL TIME
Lisa Downing Director
Molly Moss Assistant Director/Patron Services Librarian
Jennie Lamour Administrative Assistant
Paula Elliott Head of Technical Services
Kathryn Mizula Technical Services Library Associate
Steven Stover Technical Services/ILL/Circulation Library Associate
Brian Marchese Technical Services/Circulation Library Associate
Sarah Johnson Head of Children’s & Young Adult Department
Katharine Janeczek Children’s & Young Adult Library Librarian
Callie Sieh Children’s & Young Adult Library Associate
Faith Kaufmann Head of Arts & Music/Information Services Co-Coordinator
Alene Moroni Head of Reference/Information Services Co-Coordinator
Dylan Gaffney Information Services Library Associate
Jillian Emmons Information Services & ILL Library Associate
Brian Tabor Borrower Services Supervisor
Christopher Teghtsoonian Borrower Services Library Associate
Jason Petcen Facilities Manager
Frank Gessing Custodian

PART TIME
Julie Bartlett Nelson Archivist/Information Services Co-Coordinator
Heather Diaz Information Services Librarian
Benjamin Kalish Information Services Librarian
Susan Schaeffer Borrower Services Associate
Lindsey Musielak Borrower Services Library Associate
Mark Toczydlowski  Custodian

INTERMITTENT PART TIME
Elise Bernier Feeley  Local History Librarian
Anne Brossard  Information Services Assistant
Serena Brown  Borrower Services Assistant
Anna Carlacci  Borrower Services Assistant
Kathleen Dafonte  Borrower Services Assistant
Sara Deignan  Information Services Assistant
Beth Girshman  Information Services Librarian
Kathryn Good-Schiff  Information Services Assistant
Harrison Greene  Borrower Services Assistant
Dan Jarvis  Borrower Services/Information Services Assistant
Meredith Madyda  Borrower Services Assistant
Ailbhe McDonnell  Borrower Services Assistant
Rachael Naismith  Borrower Services Assistant
Hillary Nolan  Borrower Services Assistant
Jill Palmer  Borrower Services Assistant
Jo Ann Petcen  Business Office Assistant
Pearl Silverman  Children’s & Young Adult Assistant
Maria Sperduti  Outreach Delivery Service Coordinator
Preston Thompson  Borrower Services Assistant
Joshua Vrysen  Information Services Assistant
Audris Wayton  Borrower Services Assistant
Sasha Zeidenberg  Children’s & Young Adult Assistant